



General Assembly

Bill No. 5039

February Session, 2008

LCO No. 590

00590_____

Referred to Committee on Public Safety and Security

Introduced by:

REP. CAFERO, 142nd Dist.

SEN. MCKINNEY, 28th Dist.

AN ACT CONCERNING AN ENHANCED 9-1-1 SERVICE DATABASE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 28-25 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2008*):

3 As used in this section and sections 28-25a [, 28-25b, 28-26, 28-27, 28-
4 27a, 28-28, 28-28a, 28-28b, 28-29, 28-29a and] to 28-29b, inclusive:

5 (1) "Automatic number identification" means an enhanced 9-1-1
6 service capability that enables the automatic display of the seven digit
7 number used to place a 9-1-1 call.

8 (2) "Automatic location identification" means an enhanced 9-1-1
9 service capability that enables the automatic display of information
10 defining the geographical location of the telephone used to place a 9-1-
11 1 call.

12 (3) "Office" means the Office of State-Wide Emergency
13 Telecommunications.

14 (4) "Commission" means the E 9-1-1 Commission created by section
15 28-29a.

16 (5) "Enhanced 9-1-1 service" means a service consisting of telephone
17 network features and public safety answering points provided for
18 users of the public telephone system enabling such users to reach a
19 public safety answering point by dialing the digits "9-1-1". Such service
20 directs 9-1-1 calls to appropriate public safety answering points by
21 selective routing based on the geographical location from which the
22 call originated and provides the capability for automatic number
23 identification and automatic location identification features.

24 (6) "Enhanced 9-1-1 network features" means those features of
25 selective routing which have the capability of automatic number and
26 location identification.

27 (7) "Municipality" means any town, city, borough, consolidated
28 town and city or consolidated town and borough.

29 (8) "Public safety agency" means a functional division of a
30 municipality or the state which provides fire fighting, law
31 enforcement, ambulance, medical or other emergency services.

32 (9) "Private safety agency" means any entity, except a municipality
33 or a public safety agency, providing emergency fire, ambulance or
34 medical services.

35 (10) "Public safety answering point" means a facility, operated on a
36 twenty-four-hour basis, assigned the responsibility of receiving 9-1-1
37 calls and, as appropriate, directly dispatching emergency response
38 services, or transferring or relaying emergency 9-1-1 calls to other
39 public safety agencies. A public safety answering point is the first
40 point of reception by a public safety agency of a 9-1-1 call and serves
41 the jurisdictions in which it is located or other participating
42 jurisdictions.

43 (11) "Selective routing" means the method employed to direct 9-1-1

44 calls to the appropriate public safety answering point based on the
45 geographical location from which the call originated.

46 (12) "Telephone company" includes every corporation, company,
47 association, joint stock association, partnership or person, or lessee
48 thereof, owning, leasing, maintaining, operating, managing or
49 controlling poles, wires, conduits or other fixtures, in, under or over
50 any public highway or street, for the provision of telephone exchange
51 and other systems and methods of telecommunications and services
52 related thereto in or between any or all of the municipalities of this
53 state.

54 (13) "Private branch exchange" means an electronic telephone
55 exchange installed on the user's premises to allow internal dialing
56 from station to station within such premises and connection to
57 outgoing and incoming lines to the public switched network of a
58 telephone company.

59 (14) "Private safety answering point" means a facility within a
60 private company, corporation or institution, operated on a twenty-
61 four-hour basis, and assigned the responsibility of receiving 9-1-1 calls
62 routed by a private branch exchange and, directly dispatching in-
63 house emergency response services, or transferring or relaying
64 emergency 9-1-1 calls to other public or private safety agencies.

65 (15) "Emergency medical dispatch" means the management of
66 requests for emergency medical assistance by utilizing a system of (A)
67 tiered response or priority dispatching of emergency medical resources
68 based on the level of medical assistance needed by the victim, and (B)
69 prearrival first aid or other medical instructions given by trained
70 personnel who are responsible for receiving 9-1-1 calls and directly
71 dispatching emergency response services.

72 (16) "Emergency notification system" means a service that notifies
73 the public of an emergency.

74 (17) "Subscriber information" means the name, address and
 75 telephone number contained in the enhanced 9-1-1 service database of
 76 any telephone used to place a 9-1-1 call or that is used in connection
 77 with an emergency notification system.

78 Sec. 2. Section 28-28a of the 2008 supplement to the general statutes
 79 is repealed and the following is substituted in lieu thereof (*Effective July*
 80 *1, 2008*):

81 (a) A telephone company or voice over Internet protocol service
 82 provider, as defined in section 28-30b of the 2008 supplement to the
 83 general statutes, shall forward to any public safety answering point or
 84 other answering point equipped for enhanced 9-1-1 service the
 85 telephone number and street address of any telephone used to place a
 86 9-1-1 call, provided a voice over Internet protocol service provider
 87 shall be in compliance with this [section] subsection if the provider
 88 complies with the requirements for forwarding such information
 89 contained in 47 CFR 9 and this chapter provided the provisions of this
 90 chapter are not addressed by, or are not inconsistent with, federal law
 91 or regulations, regarding the provision of enhanced 9-1-1 service in the
 92 state of Connecticut. Subscriber information provided in accordance
 93 with this [section] subsection shall be used only for the [purpose of
 94 responding] following purposes: (1) Responding to emergency calls,
 95 [or for the investigation of] (2) investigating false or intentionally
 96 misleading reports of incidents requiring emergency service, or (3)
 97 enabling emergency notification systems. Subscriber information
 98 collected in accordance with subdivision (3) of this subsection shall be
 99 used only in case of life-threatening emergencies. Subscriber
 100 information provided pursuant to this subsection shall be confidential
 101 and shall not be subject to disclosure pursuant to the Freedom of
 102 Information Act, as defined in section 1-200.

103 (b) Each month, the provider of the enhanced 9-1-1 service database
 104 shall provide the Office of State-wide Emergency Telecommunications
 105 an electronic copy of the current enhanced 9-1-1 service database. The

106 office shall make the database available to the Department of
 107 Emergency Management and Homeland Security and to each public
 108 safety answering point pursuant to a memorandum of understanding
 109 consistent with the provisions of this section. Each public safety
 110 answering point that has entered into such a memorandum of
 111 understanding shall make the enhanced 9-1-1 service database
 112 available to one or more of the municipalities within the public safety
 113 answering point's jurisdiction at such a municipality's request.

114 (c) On or before October 1, 2008, the enhanced 9-1-1 service database
 115 provider and the Office of State-wide Emergency Telecommunications
 116 shall enter into an agreement regarding the provision of the enhanced
 117 9-1-1 service database information in accordance with subsection (b) of
 118 this section, including, but not limited to, allocating costs associated
 119 with the compilation of the enhanced 9-1-1 service database
 120 information by the office.

121 (d) No telephone company or its agents and no voice over Internet
 122 protocol service provider or its agents shall be liable to any person
 123 who uses the enhanced 9-1-1 service or an emergency notification
 124 system established under sections 28-25 [28-25a, 28-25b, 28-26, 28-27,
 125 28-27a, and 28-28, this section and sections 28-28b, 28-29, 28-29a and] to
 126 28-29b, inclusive, as amended by this act, for release of the information
 127 specified in this section or for any failure of equipment or procedure in
 128 connection with enhanced 9-1-1 service.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2008	28-25
Sec. 2	July 1, 2008	28-28a

Statement of Purpose:

To implement the Governor's budget recommendations.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]